

# COMFORT MENU

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We would like to make your visit as enjoyable and comfortable as possible!

Please choose any of the following Items:

BLANKET

COFFEE

NECK REST

WATER

PILLOW

TEA

WARM NECK WRAP

IPAD

DISPOSABLE EAR PLUGS

WARM, MOIST TOWELETTE

NINTENDO DS

EYE MASK

HEADSET

SUNGLASSES

CHAP STICK

*It is our pleasure and privilege to have you  
as our patient. Please remember that our  
best referrals are from patients like you!  
Send your family and friends our way!!*

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## ROBINSON DENTAL

# Tell us about yourself...

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Patient Name: \_\_\_\_\_  
Last, First MI Preferred/Nick Name

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Social Security # (for insurance purposes): \_\_\_\_\_

Sex:  Male  Female

Phone (Home): \_\_\_\_\_ (Cell): \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_  
Street Apartment #

\_\_\_\_\_  
City State Zip Code

Employer Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Marital Status:  Single  Separated  Divorced  Widowed  Married:

Spouse Name: \_\_\_\_\_  
Last, First MI

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Social Security # (for insurance purposes): \_\_\_\_\_

Do you currently have dental insurance?  YES  NO Do you have a secondary policy?  YES  NO

IF NO:

*I am interested in learning more about:*

- Robinson Dental's In-Office Savings Plan
- Care Credit Financing
- NONE OF THE ABOVE, I will be paying  
by cash, check, or VISA/Mastercard

IF YES:

Insurance Company: \_\_\_\_\_  
Primary Subscriber: \_\_\_\_\_  
Employer's Name: \_\_\_\_\_  
ID # or Subscriber SSN: \_\_\_\_\_  
Primary Subscriber Date of Birth: \_\_\_\_\_

## HIPAA Privacy Patient Consent:

- I have read a copy of this office's Notice of Privacy Practices.
- I have chosen not to read a copy, but I am aware of this office's privacy practices.

With whom may we discuss your dental health and/or account with? \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

**\*Without this written consent, we cannot discuss your treatment or account with anyone other than you.**

**How did you hear about our office?**

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- Family/Friend: \_\_\_\_\_
  - I live in town/Drive by your office
  - Google/Internet search
  - Event: \_\_\_\_\_
  - I received your mail
  - What made you decide to come in? \_\_\_\_\_
- 

**Our Responsibility...**

Providing the highest quality dental care involves keeping **you** informed so **you** can make good decisions about **your** dental health. We perform a wide variety of dental procedures here and we do realize that things can sometimes get a little confusing. We want you to know that you have a right to ask questions about anything you don't understand. We will be pleased and frankly, delighted, to answer your questions.

As a courtesy, we will gladly file your insurance claim to your insurance company; however, your insurance contract is between you, your employer and the insurance company. If you have any concerns or disputes on what the insurance company covers, we ask that you contact them directly as we cannot alter you're agreed upon contract.

**Please take note...**

- A charge of \$25.00 will be assessed for all returned checks.
  - We reserve the right to charge \$30 for appointments cancelled or broken without 24 hours advance notice.
  - Balances over 90 days old will be referred to **small claims court**. In the event you are sent to court, there will be a 50% charge added to your account and you will be responsible for all court fees.
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I certify that I have read and understand this form as well as my financial responsibilities, and that I have the right to ask questions before agreeing to any procedure(s). I understand further that I have the right to be provided with answers to questions that may arise during the course of my treatment. I am aware that the practice of dentistry is not an exact science and I acknowledge that no written or oral representations, warranties or guarantees have been given to me that the proposed treatment will be curative and/or successful to my complete satisfaction.

I consent to making of videotapes, photographs, and x-rays before, during, and after treatment, and to use the same by the doctor in scientific papers, demonstrations and/or presentations certify that I have read or had read to me the contents of this form and do realize the risks and limitations involved.

\_\_\_\_\_  
**PRINT** Name of Patient, Parent or Guardian

\_\_\_\_\_  
Relationship to Patient

\_\_\_\_\_  
Signature of Patient, Parent or Guardian

\_\_\_\_\_  
Date





**Family caring for family...**

*Dr. Elizabeth Robinson, DDS  
Dr. Scott Robinson, DDS  
Dr. Malavi Patel, DMD  
Dr. Derek DeVries, DDS  
Dr. Jake Streng, DDS  
Dr. Alex Hoelzel, DDS  
Dr. Jeff Cartwright DDS  
Dr. Steve Feddick DDS*

502 W. Randall St.  
Coopersville, MI 49404

899 Reno Drive  
Wayland, MI 49348

888-WE-C-U-NOW  
888-932-8669

[Info.robinsondental@gmail.com](mailto:info.robinsondental@gmail.com)

**\*\*I give my consent to Robinson Dental for treatment of myself. I authorize my insurance benefits to be paid directly to Robinson Dental. I realize that I am responsible to pay non-covered services and/or any co-pay/deductible. Payment is due at the time of services rendered. If for some reason my account is sent to a collection agency or an attorney for non-payment, I agree to pay all collection and court costs, attorney fees, and other costs incurred. I hereby authorize the release of pertinent medical information to insurance carriers for payment purposes. I am aware that it is my obligation to know my insurance company's policies and coverages.**

**\*\*Billing and Insurance:** Our professional relationship is with you, and not with any insurance carrier. You are responsible for paying the full cost of treatment when it is rendered unless it is covered by insurance. We accept most major insurance companies and we will submit all authorized claims to the designated insurance carrier, provided we have received all required information. For your convenience, we will request verification of your co-pays and deductible from your insurance carrier. It is your responsibility to confirm your co-pay and deductible, and to make required payments at the time of each appointment (we accept cash, personal check, Visa, MasterCard, Discover and Care Credit). We will charge a \$25.00 fee for any returned check. Note that quoted deductibles and co-pays are provided by your insurance carrier as **estimates only, and do not guarantee payment** by your insurance carrier. Some services or treatments might not be covered benefits under your insurance plan. You are responsible for payment of any services or treatments not covered by your insurance carrier.

**\*\*Missed Appointments:** You will not be billed for missed appointments if you give us at least 24 hour notice of cancellation, so that we can schedule another patient. Failure to give a 24 hour notice, or a no call/no show will result in a \$30.00 charge.

**\*\*Past Due Account:** Accounts not paid within 30 days are considered past due. You are responsible for payment of any costs we incur in collecting past due accounts (such as collection agency and attorneys fee). Effective June 1<sup>st</sup>, 2015, all outstanding balances older than 90 days will be subject to a 6% monthly finance charge.

**I understand and agree to the terms of this document, I authorize Robinson Dental to bill my insurer(s) for all services rendered and I authorize my insurer(s) to make payment directly to Robinson Dental.**

**This authorization will be effective for a period of one year from the date of signing.**

X \_\_\_\_\_ Date \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
Signature of Responsible Party (must be over 18 years old)



# DENTAL HISTORY

Name \_\_\_\_\_ Nickname \_\_\_\_\_ Age \_\_\_\_\_  
 Referred by \_\_\_\_\_ How would you rate the condition of your mouth?  Excellent  Good  Fair  Poor  
 Previous Dentist \_\_\_\_\_ How long have you been a patient? \_\_\_\_\_ Months/Years  
 Date of most recent dental exam \_\_\_\_/\_\_\_\_/\_\_\_\_ Date of most recent x-rays \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Date of most recent treatment (other than a cleaning) \_\_\_\_/\_\_\_\_/\_\_\_\_  
 I routinely see my dentist every:  3 mo.  4 mo.  6 mo.  12 mo.  Not routinely

WHAT IS YOUR IMMEDIATE CONCERN? \_\_\_\_\_

PLEASE ANSWER YES OR NO TO THE FOLLOWING:

YES NO

## PERSONAL HISTORY



1. Are you fearful of dental treatment? How fearful, on a scale of 1 (least) to 10 (most) [\_\_\_\_] \_\_\_\_\_  YES  NO
2. Have you had an unfavorable dental experience? \_\_\_\_\_  YES  NO
3. Have you ever had complications from past dental treatment? \_\_\_\_\_  YES  NO
4. Have you ever had trouble getting numb or had any reactions to local anesthetic? \_\_\_\_\_  YES  NO
5. Did you ever have braces, orthodontic treatment or had your bite adjusted? \_\_\_\_\_  YES  NO
6. Have you had any teeth removed? \_\_\_\_\_  YES  NO

## GUM AND BONE



7. Do your gums bleed or are they painful when brushing or flossing? \_\_\_\_\_  YES  NO
8. Have you ever been treated for gum disease or been told you have lost bone around your teeth? \_\_\_\_\_  YES  NO
9. Have you ever noticed an unpleasant taste or odor in your mouth? \_\_\_\_\_  YES  NO
10. Is there anyone with a history of periodontal disease in your family? \_\_\_\_\_  YES  NO
11. Have you ever experienced gum recession? \_\_\_\_\_  YES  NO
12. Have you ever had any teeth become loose on their own (without an injury), or do you have difficulty eating an apple? \_\_\_\_\_  YES  NO
13. Have you experienced a burning sensation in your mouth? \_\_\_\_\_  YES  NO

## TOOTH STRUCTURE



14. Have you had any cavities within the past 3 years? \_\_\_\_\_  YES  NO
15. Does the amount of saliva in your mouth seem too little or do you have difficulty swallowing any food? \_\_\_\_\_  YES  NO
16. Do you feel or notice any holes (i.e. pitting, craters) on the biting surface of your teeth? \_\_\_\_\_  YES  NO
17. Are any teeth sensitive to hot, cold, biting, sweets, or avoid brushing any part of your mouth? \_\_\_\_\_  YES  NO
18. Do you have grooves or notches on your teeth near the gum line? \_\_\_\_\_  YES  NO
19. Have you ever broken teeth, chipped teeth, or had a toothache or cracked filling? \_\_\_\_\_  YES  NO
20. Do you frequently get food caught between any teeth? \_\_\_\_\_  YES  NO

## BITE AND JAW JOINT



21. Do you have problems with your jaw joint? (pain, sounds, limited opening, locking, popping) \_\_\_\_\_  YES  NO
22. Do you feel like your lower jaw is being pushed back when you bite your teeth together? \_\_\_\_\_  YES  NO
23. Do you avoid or have difficulty chewing gum, carrots, nuts, bagels, baguettes, protein bars, or other hard, dry foods? \_\_\_\_\_  YES  NO
24. Have your teeth changed in the last 5 years, become shorter, thinner or worn? \_\_\_\_\_  YES  NO
25. Are your teeth becoming more crooked, crowded, or overlapped? \_\_\_\_\_  YES  NO
26. Are your teeth developing spaces or becoming more loose? \_\_\_\_\_  YES  NO
27. Do you have more than one bite, squeeze, or shift your jaw to make your teeth fit together? \_\_\_\_\_  YES  NO
28. Do you place your tongue between your teeth or rest your teeth against your tongue? \_\_\_\_\_  YES  NO
29. Do you chew ice, bite your nails, use your teeth to hold objects, or have any other oral habits? \_\_\_\_\_  YES  NO
30. Do you clench your teeth in the daytime or make them sore? \_\_\_\_\_  YES  NO
31. Do you have any problems with sleep (i.e. restlessness), wake up with a headache or an awareness of your teeth? \_\_\_\_\_  YES  NO
32. Do you wear or have you ever worn a bite appliance? \_\_\_\_\_  YES  NO

## SMILE CHARACTERISTICS



33. Is there anything about the appearance of your teeth that you would like to change? \_\_\_\_\_  YES  NO
34. Have you ever whitened (bleached) your teeth? \_\_\_\_\_  YES  NO
35. Have you felt uncomfortable or self conscious about the appearance of your teeth? \_\_\_\_\_  YES  NO
36. Have you been disappointed with the appearance of previous dental work? \_\_\_\_\_  YES  NO

Patient's Signature \_\_\_\_\_ Date \_\_\_\_\_

Doctor's Signature \_\_\_\_\_ Date \_\_\_\_\_

# MEDICAL HISTORY

Patient Name \_\_\_\_\_ Nickname \_\_\_\_\_ Age \_\_\_\_\_  
 Name of Physician/and their specialty \_\_\_\_\_  
 Most recent physical examination \_\_\_\_\_ Purpose \_\_\_\_\_  
 What is your estimate of your general health?  Excellent  Good  Fair  Poor

DO YOU HAVE or HAVE YOU EVER HAD:	YES	NO		YES	NO
1. hospitalization for illness or injury _____	<input type="checkbox"/>	<input type="checkbox"/>	27. arthritis _____	<input type="checkbox"/>	<input type="checkbox"/>
2. an allergic reaction to _____			28. autoimmune disease _____ (i.e. rheumatoid arthritis, lupus, scleroderma)	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> aspirin, ibuprofen, acetaminophen, codeine			29. glaucoma _____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> penicillin			30. contact lenses _____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> erythromycin			31. head or neck injuries _____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> tetracycline			32. epilepsy, convulsions (seizures) _____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> sulfa			33. neurologic disorders (ADD/ADHD, prion disease) _____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> local anesthetic			34. viral infections and cold sores _____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> fluoride			35. any lumps or swelling in the mouth _____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> metals (nickel, gold, silver, _____)			36. hives, skin rash, hay fever _____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> latex			37. STI / STD / HPV _____	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> other _____			38. hepatitis (type _____) _____	<input type="checkbox"/>	<input type="checkbox"/>
3. heart problems, or cardiac stent within the last six months _____	<input type="checkbox"/>	<input type="checkbox"/>	39. HIV / AIDS _____	<input type="checkbox"/>	<input type="checkbox"/>
4. history of infective endocarditis _____	<input type="checkbox"/>	<input type="checkbox"/>	40. tumor, abnormal growth _____	<input type="checkbox"/>	<input type="checkbox"/>
5. artificial heart valve, repaired heart defect (PFO) _____	<input type="checkbox"/>	<input type="checkbox"/>	41. radiation therapy _____	<input type="checkbox"/>	<input type="checkbox"/>
6. pacemaker or implantable defibrillator _____	<input type="checkbox"/>	<input type="checkbox"/>	42. chemotherapy, immunosuppressive medication _____	<input type="checkbox"/>	<input type="checkbox"/>
7. orthopedic implant (joint replacement) _____	<input type="checkbox"/>	<input type="checkbox"/>	43. emotional difficulties _____	<input type="checkbox"/>	<input type="checkbox"/>
8. rheumatic or scarlet fever _____	<input type="checkbox"/>	<input type="checkbox"/>	44. psychiatric treatment _____	<input type="checkbox"/>	<input type="checkbox"/>
9. high or low blood pressure _____	<input type="checkbox"/>	<input type="checkbox"/>	45. antidepressant medication _____	<input type="checkbox"/>	<input type="checkbox"/>
10. a stroke (taking blood thinners) _____	<input type="checkbox"/>	<input type="checkbox"/>	46. alcohol / recreational drug use _____	<input type="checkbox"/>	<input type="checkbox"/>
11. anemia or other blood disorder _____	<input type="checkbox"/>	<input type="checkbox"/>	<b>ARE YOU:</b>		
12. prolonged bleeding due to a slight cut (INR > 3.5) _____	<input type="checkbox"/>	<input type="checkbox"/>	47. presently being treated for any other illness _____	<input type="checkbox"/>	<input type="checkbox"/>
13. emphysema, shortness of breath, sarcoidosis _____	<input type="checkbox"/>	<input type="checkbox"/>	48. aware of a change in your health in the last 24 hours (i.e. fever, chills, new cough, or diarrhea) _____	<input type="checkbox"/>	<input type="checkbox"/>
14. tuberculosis, measles, chicken pox _____	<input type="checkbox"/>	<input type="checkbox"/>	49. taking medication for weight management _____	<input type="checkbox"/>	<input type="checkbox"/>
15. asthma _____	<input type="checkbox"/>	<input type="checkbox"/>	50. taking dietary supplements _____	<input type="checkbox"/>	<input type="checkbox"/>
16. breathing or sleep problems (i.e. sleep apnea, snoring, sinus) _____	<input type="checkbox"/>	<input type="checkbox"/>	51. often exhausted or fatigued _____	<input type="checkbox"/>	<input type="checkbox"/>
17. kidney disease _____	<input type="checkbox"/>	<input type="checkbox"/>	52. experiencing frequent headaches _____	<input type="checkbox"/>	<input type="checkbox"/>
18. liver disease _____	<input type="checkbox"/>	<input type="checkbox"/>	53. a smoker, smoked previously or use smokeless tobacco _____	<input type="checkbox"/>	<input type="checkbox"/>
19. jaundice _____	<input type="checkbox"/>	<input type="checkbox"/>	54. considered a touchy / sensitive person _____	<input type="checkbox"/>	<input type="checkbox"/>
20. thyroid, parathyroid disease, or calcium deficiency _____	<input type="checkbox"/>	<input type="checkbox"/>	55. often unhappy or depressed _____	<input type="checkbox"/>	<input type="checkbox"/>
21. hormone deficiency _____	<input type="checkbox"/>	<input type="checkbox"/>	56. FEMALE - taking birth control pills _____	<input type="checkbox"/>	<input type="checkbox"/>
22. high cholesterol or taking statin drugs _____	<input type="checkbox"/>	<input type="checkbox"/>	57. FEMALE - pregnant _____	<input type="checkbox"/>	<input type="checkbox"/>
23. diabetes (HbA1c = _____) _____	<input type="checkbox"/>	<input type="checkbox"/>	58. MALE - prostate disorders _____	<input type="checkbox"/>	<input type="checkbox"/>
24. stomach or duodenal ulcer _____	<input type="checkbox"/>	<input type="checkbox"/>			
25. digestive disorders (i.e. celiac disease, gastric reflux) _____	<input type="checkbox"/>	<input type="checkbox"/>			
26. osteoporosis/osteopenia (i.e. taking bisphosphonates) _____	<input type="checkbox"/>	<input type="checkbox"/>			

Describe any current medical treatment, impending surgery, genetic/development delay, or other treatment that may possibly affect your dental treatment.  
 (i.e. Botox, Collagen Injections)

List all medications, supplements, and or vitamins taken within the last two years.

Drug	Purpose	Drug	Purpose
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

**PLEASE ADVISE US IN THE FUTURE OF ANY CHANGE IN YOUR MEDICAL HISTORY OR ANY MEDICATIONS YOU MAY BE TAKING.**

Patient's Signature \_\_\_\_\_ Date \_\_\_\_\_  
 Doctor's Signature \_\_\_\_\_ Date \_\_\_\_\_